

PROCESS / CONTINUOUS IMPROVEMENT MANAGER

A process manager or a continuous improvement manager facilitates process improvement plans within a division or throughout a company.

WHAT RESPONSIBILITIES WILL I HAVE?

- Identify and document business and gap analysis for workflow
- Develop and implement business improvement strategies
- Coordinate and manage key process improvement/change projects (e.g. launch new products)
- Facilitate business process re-engineering within and across divisions
- Communicate to the business and stakeholders on projects and initiatives
- Make recommendations for change, involving process redesign and business case development
- Ensure efficient and effective resource use at the lowest cost
- Ensure accurate and organized process documentation in procedures, paperwork and computer business systems
- Prepare and present annual process review documents
- Supervise product quality by adherence to product and packaging specifications, sanitation and inspection
- Ensure ongoing coaching, development and training of team members for a productive work environment
- Establish measurable criteria to ensure desired results are obtained; provide management with updates via tracking reports on project progress
- Align process goals with company's key initiatives/accountabilities
- Assist with identification of hard and soft training needs; identify potential workforce training grants



WHAT EDUCATION & TRAINING IS REQUIRED?

Bachelor's degree in engineering, operations management or business management

THE FOLLOWING HIGH SCHOOL COURSES ARE RECOMMENDED...

Agricultural education, a focus on sciences, business and computer courses, personal finance, advanced mathematics

TYPICAL EMPLOYERS

Medium to large-scale agricultural companies and manufacturers as well as research firms

FUTURE JOB MARKET/OUTLOOK



SUGGESTED PROFESSIONAL ORGANIZATIONS & ASSOCIATIONS

- Association for Manufacturing Excellence
- The Association of Business Process Management International
- Business Process Management Institute

AVERAGE ANNUAL FULL-TIME SALARY

\$73,000